# Job Title: Park Host

#### **Company Overview**

Cascades RV Resort is a premier destination for outdoor enthusiasts, providing a welcoming atmosphere and top-notch facilities for guests to relax and have fun. Our dedicated team is committed to offering exceptional customer service and ensuring all visitors have an enjoyable experience while staying with us.

### **Key Responsibilities:**

The list of duties and responsibilities are not listed by importance or priority. Other duties may be assigned:

- Responsible for carrying and monitoring after-hour phone 7 days week when the office is closed (office is closed from 4pm to 9am). Must monitor both calls and texts
- Takes after-hours drop-in reservations. In Person or over the phone
- Greets general public professional and cheerfully
- Takes complaints, suggestions, and requests from guests of RV resort. Takes care of emergency and "immediate need" situations when managers not available
- Fills Propane Bottles and Motorhome propane tanks after-hours
- Performs night time security checks

#### **Physical Demands:**

The physical demands described here are representative of those that must be met by a Park Host to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is frequently required to stand, sit, stoop, kneel, bend, twist, crouch, walk, talk and hear; use their hands to operate a computer and phone; and reach with their hands and arms. The employee must occasionally lift and/or move over 50 pounds.

## **Required Skills and Qualifications:**

- Strong communication and interpersonal skills.
- Proficiency in using computer systems, including reservation software.
- Ability to work independently
- Attention to detail

Job Type: Part-time, 6 month commitment with possibility of extending

Pay: No hourly pay, compensation is a discounted monthly site of \$500.00

**Work Location: In person** 

<sup>\*\*\*</sup>Please email resume to dani@cascadesrvresort.com\*\*\*